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PATENTS

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Shinichi UKON

Confirmation No. Unassigned

Serial No. 09/690,727

Group 2642

Filed October 18, 2000

AUTOMATIC CALL DISTRIBUTION SYSTEM AND METHOD

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents

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Sir:

Technology Center 2600

In compliance with Rules 1.97 and 1.98, and in fulfillment of the duty of disclosure under Rule 1.56, the accompanying documents, copies of which are attached to this statement, are made of record on the enclosed sheet.

A concise explanation of the relevance of these items is that these references were cited by the Canadian Patent Office in the corresponding Canadian Application Serial No. 2,323,656. A copy of the Canadian Official Action in which they were cited is attached hereto.

Under the provisions of 37 CFR 1.97(e), the undersigned hereby certifies that each item of information contained in this Information Disclosure Statement was first cited in any communication from a foreign Patent Office in a

S.N. 09/690,727

counterpart foreign application not more than three months
prior to the filing of this Statement.

Respectfully submitted,

YOUNG & THOMPSON

By

A handwritten signature in black ink, appearing to read 'Robert J. Patch', written over a horizontal line.

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